

Refund Policy

1. Introduction

This Refund Policy outlines the terms and conditions under which refunds may be granted for programs and services offered by Pivot School.

2. Token Amount

- **Non-Refundable Token Amount:** An initial token amount of INR 10,000 is required to lock your seat in our program which is completely non-refundable.

3. Pay After Placement (PAP) Program

- **Upfront Payment:** Students opting for the PAP model must pay INR 25,000 upfront, which includes the token amount which is completely non-refundable.
- **No Refund Clause:** If a student does not secure a job post-course, no refund will be issued under the PAP model.

4. No-Cost EMI Option

- **Refund Clause:** For students who choose the no-cost EMI option:
 - The token amount remains non-refundable.
 - In cases where the student does not secure a job post 12 months of the course completion, INR 25,000 will be deducted, and the remaining course fee will be refunded.
 - Candidates must attend all the interviews scheduled by the company. There will be no refund if the candidate is not interested in applying for jobs or if the candidate doesn't attend any of the interviews scheduled.
 - If the candidate is rejected by the company on any other grounds other than their skills (Ex: background check, etc.), we are not responsible and the Company wouldn't provide the refund.

5. Eligibility for Refunds

- **Placement Support Requirement:** Refunds are contingent upon the student's eligibility for placement support. Students deemed ineligible for placement support will not qualify for any refunds.
- **Refund Request Process:** Refund requests must be submitted in writing within the stipulated time frame.

6. Refund Timelines

- Refunds, where applicable, for any mode of payments except the PAP model, the timeline of refunds will be after 12 months post-course completion.

7. Non-Refundable Scenarios

- **Violations:** Refunds will not be granted to students found in violation of our Terms and Conditions.
- **Incomplete Participation:** Refunds will not apply to students who do not complete the course or meet placement criteria due to lack of participation.

8. Contact for Refunds

All refund-related queries can be addressed to our support team at contact@pivotschool.in

